

1-866-829-1086 Southwest Airlines Rome Office

Southwest Airlines **does not** maintain a dedicated walk-in customer service office, ticketing office, or corporate branch in **Rome, Italy** (either in the city or at the airport). Unlike some international carriers, Southwest does **not publish any official local office address in Rome** that you can visit for in-person assistance. The airline handles customer support through centralized phone and online channels, not local offices overseas.



Rome Airport Presence (Informational Only)

While there's no official office, some informational sites note Southwest's presence in a **terminal context** at:



Leonardo da Vinci–Fiumicino Airport (FCO)

00054 Fiumicino, Rome Capital, Italy — a major international airport near Rome.

However:

- This reflects the **airport location** where international passengers transit — it is *not* a Southwest staffed office or customer service desk.
- Southwest does **not currently operate scheduled flights to Rome (FCO)**, so there are **no official check-in counters or airline desks for Southwest** at the airport itself.

Airlines that do operate at Fiumicino (e.g., Alitalia/ITA Airways, United, Delta) have official offices or counters there, but Southwest does not.



How to Contact Southwest From Rome / Italy

Since there's **no office in Rome**, use these official support methods:

📞 Official Customer Service Phone

✓ U.S. Customer Service (Reservations & Support):



+1-800-435-9792 — Main Southwest customer service/reservations line (reach it from Italy by dialing your international exit code before the U.S. number).

(Note: Other valid support numbers may exist for Rapid Rewards, baggage issues, or international callers, but the main 1-800 contact is the primary U.S. line.)



Official Website Support

- ✓ https://www.southwest.com/contact_us/ — Southwest's contact page offers live chat, support forms, and links to help topics.
 - ✓ **Mobile App:** Manage bookings, check in, view flight status, or connect with support tools directly from your phone.
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Tips for Travelers in Rome

- **No In-Person Southwest Office:** Southwest does not operate an official office in Rome or at Rome's airports — support is remote.
 - **Use Centralized Channels:** For reservations, flight changes, refunds, or assistance, call the U.S. Southwest support number above or use the online/contact form.
 - **If Connecting Via Partner Airlines:** If your Rome flight involves a partner airline (e.g., United) that connects to a Southwest flight in the U.S., the *partner airline's desk at Fiumicino* can assist with that segment's check-in/boarding.
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Summary

| Location | Official Southwest Presence |
|--------------------------------|--|
| Rome city or metropolitan area | ✗ No Southwest office |
| Fiumicino Airport (FCO) | ✗ No Southwest check-in counter/desk |
| Official Contact (for help) | ☎ +1-800-435-9792 (Southwest customer service) |

Quick tip: If you're calling from Italy, dial your international exit code (usually **00**) before the U.S. number:

00 1 800-435-9792 — this connects you to Southwest's U.S. support line.