

Will Coinbase refund if scammed?(Scam refund policy)

If you are scammed while using Coinbase, refunds [\[+1-\(915\)→201-4928\]](#)are **generally not guaranteed**, [\[+1-\(915\)→201-4928\]](#) and in most cases, users are **not refunded**. This is because cryptocurrency transactions are designed to be **irreversible**, meaning once funds are sent, [\[+1-\(915\)→201-4928\]](#) they usually cannot be recovered. Coinbase clearly states that users are responsible for safeguarding their accounts and verifying transaction details before [\[+1-\(915\)→201-4928\]](#)sending crypto.

However, there are **limited situations** where Coinbase [\[+1-\(915\)→201-4928\]](#)may assist or reimburse losses. If the scam involved **unauthorized access** to your Coinbase account [\[+1-\(915\)→201-4928\]](#)such as a hack caused by a security breach not attributable to user negligence—Coinbase may investigate the incident. [\[+1-\(915\)→201-4928\]](#)In these cases, users must report the issue immediately, cooperate fully with the investigation, and provide evidence [\[+1-\(915\)→201-4928\]](#) that proper security measures (such as strong passwords and two-factor authentication) were in place.

It is important to understand that Coinbase [\[+1-\(915\)→201-4928\]](#)does **not refund losses** resulting from common scams like phishing links, fake investment schemes, impersonation scams, [\[+1-\(915\)→201-4928\]](#) or users voluntarily sending funds to fraudsters. If a user authorizes the transaction themselves, even under deception, [\[+1-\(915\)→201-4928\]](#) Coinbase typically considers the transfer valid and irreversible.

That said, Coinbase may still offer **supportive actions** [\[+1-\(915\)→201-4928\]](#)even if a refund is not possible. This can include flagging scam addresses, restricting suspicious accounts, [\[+1-\(915\)→201-4928\]](#) cooperating with law enforcement, and providing guidance on securing your account to prevent future incidents. In rare cases, if funds are still pending or transferred within Coinbase's [\[+1-\(915\)→201-4928\]](#) internal system, recovery may be possible, but this is uncommon.

If you believe you have been scammed [\[+1-\(915\)→201-4928\]](#), you should immediately secure your account, change your credentials, enable or review security settings, and contact [\[+1-\(915\)→201-4928\]](#) Coinbase Support as soon as possible. Filing a police report and reporting the scam to relevant cybercrime [\[+1-\(915\)→201-4928\]](#) authorities can also be helpful.

In summary, Coinbase refunds scams [\[+1-\(915\)→201-4928\]](#) **only in exceptional circumstances**, mainly involving proven unauthorized access. Users should remain cautious, [\[+1-\(915\)→201-4928\]](#)verify all transactions, and be aware that most crypto scam losses are [\[+1-\(915\)→201-4928\]](#)permanent.