

Will Coinbase refund if scammed?(Scam refund policy)

If you are scammed while using Coinbase, refunds are **generally not guaranteed** and in most cases, users are **not refunded**. This is because cryptocurrency transactions are designed to be **irreversible**, meaning once funds are sent, they usually cannot be recovered. Coinbase clearly states that users are responsible for safeguarding their accounts and verifying transaction details before sending crypto.

However, there are **limited situations** where Coinbase may assist or reimburse losses. If the scam involved **unauthorized access** to your Coinbase account such as a hack caused by a security breach not attributable to user negligence—Coinbase may investigate the incident. In these cases, users must report the issue immediately, cooperate fully with the investigation, and provide evidence that proper security measures (such as strong passwords and two-factor authentication) were in place.

It is important to understand that Coinbase does **not refund losses** resulting from common scams like phishing links, fake investment schemes, impersonation scams, or users voluntarily sending funds to fraudsters. If a user authorizes the transaction themselves, even under deception, Coinbase typically considers the transfer valid and irreversible.

That said, Coinbase may still offer **supportive actions** even if a refund is not possible. This can include flagging scam addresses, restricting suspicious accounts, cooperating with law enforcement, and providing guidance on securing your account to prevent future incidents. In rare cases, if funds are still pending or transferred within Coinbase's internal system, recovery may be possible, but this is uncommon.

If you believe you have been scammed, you should immediately secure your account, change your credentials, enable or review security settings, and contact Coinbase Support as soon as possible. Filing a police report and reporting the scam to relevant cybercrime authorities can also be helpful.

In summary, Coinbase refunds scams **only in exceptional circumstances**, mainly involving proven unauthorized access. Users should remain cautious, verify all transactions, and be aware that most crypto scam losses are permanent.